

CUSTOM BOARD DESIGN APPROVAL

1. CUSTOM DESIGN

The Rider confirms that the board being commissioned by **Signature Performance Gear (SPG)** is a custom-designed board based on the Rider's requested specifications, requirements and/or design preferences.

The Rider confirms that they approve the final design and specifications, including, where applicable:

- Board dimensions and outline
 - Volume and rocker
 - Fin box, footstrap and/or foil positions
 - Mast track or foil mounting position
 - Fin configuration
 - Handles and fittings
 - Graphic design and artwork
 - Colours and finishes
 - Logos, names and other graphics
 - Any other custom features specifically requested by the Rider
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2. RIDER APPROVAL

By signing this agreement, the Rider confirms that they have had the opportunity to review the proposed custom board design and accepts the design and specifications as the basis for manufacture.

The Rider understands that a custom board is manufactured specifically to the approved design and that changes requested after manufacture has commenced may not be possible and may result in additional costs and/or delays.

3. CUSTOM NATURE OF THE BOARD

The Rider acknowledges that this is a custom hand crafted product and may differ from standard production boards.

The Rider understands that minor variations in colour, finish, materials, graphics and construction may occur as a result of the manufacturing process and do not necessarily constitute a defect.

4. USE OF CUSTOM DESIGN

Unless otherwise agreed in writing, the Rider acknowledges that the underlying board design, construction methods, manufacturing techniques, graphics and intellectual property developed by **Signature Performance Gear (SPG)** remain the property of SPG.

Note: Boards that show raw carbon or dark / black colours are more susceptible to heat and will not be covered for any delam warranties. Although dark colors can look good, SPG suggest white or light colours on all EPS boards.

5. PERFORMANCE AND RIDER RESPONSIBILITY

The Rider acknowledges that board performance can be affected by rider weight, skill level, riding style, conditions, equipment setup and other factors.

SPG does not guarantee that a custom design will produce a particular level of performance or that it will be suitable for every riding condition.

The Rider is responsible for using the board within appropriate conditions and in accordance with applicable safety practices.

6. PRODUCTION AND LEAD TIMES

With back orders please allow 6 weeks from date of order. 50% non-refundable deposit upon order, 50% balance upon completion.

Once deposit or final payment is received, board files cannot be adjusted and board order cannot be cancelled. All sales are final and custom board orders cannot be returned.

7. SHIPPING / COLLECTION

Customer is responsible for collection or shipping of final product. Signature may offer to send with a Courier, incorporating an additional fee for packing and courier service. Customer assumes responsibility for any shipping damage that may occur during transport.

* SHIPPING NOTE: Once your order has been shipped with FEDEX, UPS, DHL or Courier Guy, upon request a tracking number will be available.

Customer is responsible to ensure someone is available at the listed address for collection or alternatively to contact Courier / leave a note where the order should be delivered to. If no action is taken, Courier will leave the order at the front door, and the customer accepts all responsibility thereafter.

Please view the Warranty link on website for additional warranty information.